

Quality Management System



Take Control of Your Quality & Compliance

In an ever-changing landscape, making data-driven decisions is more important than ever. Organizations need tools that enable them to increase operational efficiency and accountability and go above and beyond the standard for care.

ViClarity's Quality Management System (QMS) gives teams a simple, supportive environment that makes quality and compliance processes more streamlined and effective. With real-time dashboards, automated reminders and smart workflows, you can stay on top of regulations and catch incidents before they become risks, enabling your organization can stay focused on what really matters most — delivering the best care possible and improving client outcomes.

Solutions Included

Audits & Compliance

Complete quality and compliance audits with ease. Track tasks, view compliance and areas of concern, manage corrective plans and report on progress.

Incidents & Complaints

Equipped with customized notifications, color-coded dashboards, and automation, you can log and review incidents and complaints for quicker resolutions.

Risk Management

Confidently identify and track risks, simplify analysis, and stay ahead of potential threats—ensuring you remain a trusted partner to your clients.

KPI Tracking

Monitor and evaluate business performance and quality of care in one central location to help make data-driven decisions and improve client outcomes.

State/Required Surveys

Simplify and automate the process of preparing for and completing state surveys. Centralize documentation and corrective actions, assign tasks and monitor progress.

Document Management

Ensure documents are always up-to-date by setting automated reminders and storing documents all in one place. Track review completion with real-time reporting.

Maintenance Management

Log, distribute, track and report on maintenance requests instantly, and automate your maintenance auditing and checklists.



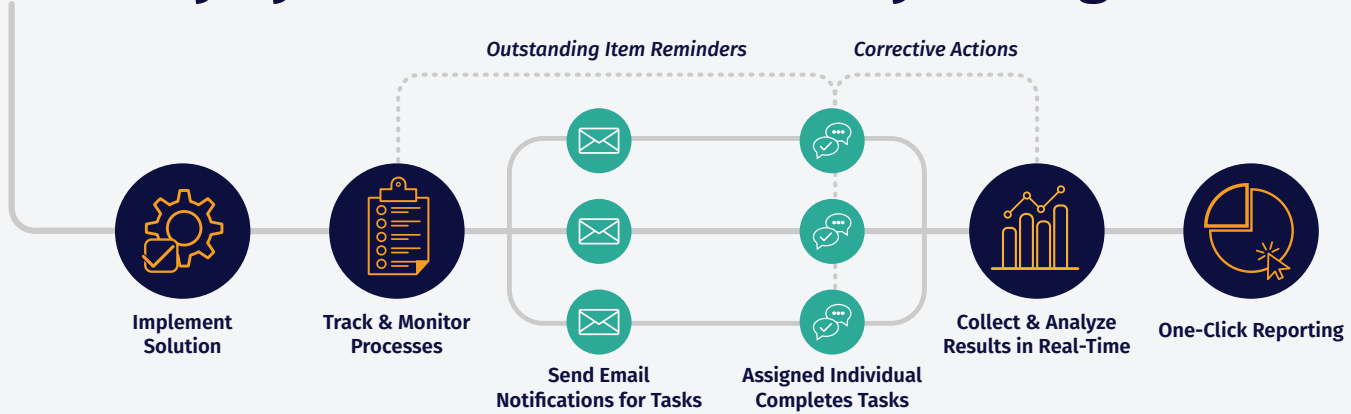
Dovida Drives Process Improvements with ViClarity



“We use the ViClarity system to meet compliance requirements, manage risks and catch potential weaknesses. The platform has helped us meet regulatory obligations and reduce the risk of non-compliance.”

*Danette Connolly
National Clinic Lead at Dovida*

ViClarity System Workflow: Quality Management



Implementation & Onboarding Roadmap

Streamline Governance Operations in 4–12 Weeks*

- 4-12 Weeks***
- Kick Off**
Meet the team to create a communication plan and implementation expectations.
 - Analyze**
Collect documents, templates and information that fit your requirements and processes.
 - Design**
ViClarity builds a first draft of your solution and conducts an architecture review.
 - Approve**
Review and fine-tune the designed solution until your organization is ready to approve the final module.
 - Onboard**
Complete training and begin using the software for your processes, workflows and requirements.
 - Support**
Engage Technical Support and Customer Success teams to ensure you use the software most effectively.

Guided by Expert Project Management

At ViClarity, we prioritize your success with a dedicated team of **PMI-certified project managers** to guide your system setup and launch. These experts ensure a smooth rollout across your organization with minimal disruption, typically completing implementation within 4–12 weeks*, depending on project scope and availability.

After launch, our **Customer Success Team** continues to support you, ensuring you maximize the system's capabilities and stay informed on industry trends. For any technical needs, our **Technical Support Team** is always ready to assist.

*Typical range based on project scope and client availability.



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