# ViClarity

# **Cloud-Based Solutions**

Delivering real-time views of risk and compliance for insurance companies

# **Risk Management**

Our integrated risk management solution enables insurance organisations to automate all components of their risk framework, including:

- Risk registers
- Risk controls
- Key risk indicators
- Risk events

# **Policy Management**

With our policy management solution, compliance and risk teams can ensure policies are always up-to-date by setting automated reminders and storing current documents and policies in one place. This solution also includes:

- A streamlined review process
- Tracking of reviews
- Test question capabilities
- Real-time reporting on policy review completions

#### **Vendor Management**

When you engage with an external vendor, it can introduce new or increased risk to your organization. Our vendor management solution will help you identify, assess, measure, monitor and control those risks. This solution includes:

- Automation of vendor due diligence tasks
- Contract and document storage

#### **Compliance Management**

Our compliance management solution allows compliance teams to easily manage all of their compliance obligations in one centralised place. This solution includes:

- Automation of compliance tasks
- Real-time reporting
- Easy-to-read dashboards for oversight

# **Complaint Management**

Save time by automating complaint management for your organisation. With our complaint management solution, you can increase the speed of logging, reviewing and resolving complaints. This solution includes:

- Automated complaint management
- Real-time dashboards to monitor progress
- Corrective action assignment and tracking

### **Board Management**

Our board management solution offers the perfect place for collaboration. This solution includes:

- Board meeting prep
- Documentation storage and sharing
- Collaboration on materials
- Meeting minutes and follow up action tracking



In addition to these solutions, ViClarity offers customised solutions for internal audit and more. Please contact us to learn more about customised solutions.

Interested in learning more about how ViClarity can support your organisation? Contact our team at info@viclarity.com.