ViClarity

Cloud-Based Solutions

Delivering real-time views of risk and compliance for healthcare facilities

Audit Management

Gather information in real-time and monitor progress on an easy-to-read dashboard with our audit management solution. The ViClarity platform is configurable to your needs. This solution includes:

- Automate the collection and collation of data
- Real-time oversight on assigned actions
- Configurable dashboards for one-click reporting

Incidents and Complaints

Save time by automating complaint and incident management for your facility. With our complaint and incident management solutions, you can increase the speed of logging, reviewing and resolving complaints and incidents. This solution includes:

- Automated management
- Real-time dashboards to monitor progress
- Corrective action assignment and tracking

Patience Experience

Our patient experience solution allows healthcare organisations to see a full picture of patient experience and satisfaction. Use this solution to:

- Schedule surveys
- View one-click reports that can be filtered by category or location

Risk Management

Our integrated risk management solution enables healthcare organisations to automate all components of their risk framework, including:

- Risk registers
- Risk controls
- Key risk indicators
- Risk events

Policy Management

With our policy management solution, compliance and risk teams can ensure policies are always up-to-date by setting automated reminders and storing current documents and policies in one place. This solution also includes:

- A streamlined review process
- Tracking of reviews
- Test question capabilities
- Real-time reporting on policy review completions

In addition to these solutions, ViClarity offers customised solutions for internal audit and more. Please contact us to learn more about customised solutions.